

# Exchange Conditions

If the style and size of the clothes have some problem, you can exchange!



**BUT**

Exchange will **NOT** be accepted on items in anyway



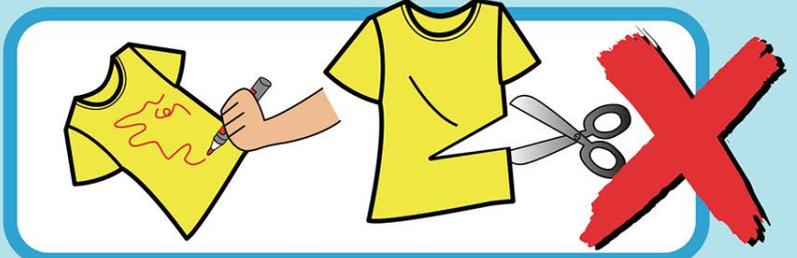
**Washed**



**Worn**

**Damaged or Altered**

(The company reserves the right to determine the above conditions.)



## Exchange Regulations

- 1) All items are not refundable.
- 2) All items with special offer cannot be exchanged and refunded.
- 3) Items received within 2 weeks can only be exchanged once with the original receipt and packing. Exchange will not be accepted on items in any way worn, washed, altered or damaged.
- 4) All express fee should be paid by customer for goods exchange.
- 5) All goods will be delivered by S.F. Express in mainland China.
- 6) Only items from same school can be exchanged.



**February 2017**

SUN	MON	TUE	WED	THU	FRI	SAT
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22		24	25
26	27	28				



**AWL**

ASTON WILSON LTD.



# ASTON WILSON LTD.

## 1-Year Limited Warranty on School Uniform Policy

At Aston Wilson Ltd, we take a great pride in quality and design. Our School Uniform product has Limited Warranty to the original owner against defects in workmanship only for a period of 1 year. The warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable the warranty does not cover damage caused by accident, improper care, misuse, negligence, normal wear and tear (such as rips, tears, abrasions, UV degradation), or the natural breakdown of colors and materials over extended time and use.

Defects in materials (zippers, buttons) or workmanship (stitches) are covered under the Warranty, and will be replaced or repaired at Aston Wilson Ltd discretion. Materials or parts replaced may not be of the same design, colours or size from the original. Which will not affect the functionality of the product.

Keep the original sales receipt. Proof of purchase is required to obtain warranty performance. Aston Wilson Ltd dealers, service centers, or retail stores selling Aston Wilson Ltd products do not have the right to alter, modify or in any way change the terms and conditions of the warranty.

All products returned for must be properly cleaned. We understand that this may be inconvenient, but we want to ensure the health and welfare of our Warranty Department staff. All shipping to our Warranty Department must be pre-paid and insured. Please send the item using a shipping method that will provide you with a tracking number, and require a signature upon delivery. Aston Wilson Ltd cannot be liable for lost in-bound packages.

Once we receive the product we will review for warranty repair and product will be repaired or replaced and returned. If the item is not under warranty we will contact you to discuss options and charges.

Our normal turnaround time is about six weeks, usually less. This includes the shipping time by ground to you.

Under our warranty policy, the customer pays the shipping charges to send products to the Warranty Department. Aston Wilson Ltd will absorb the return shipping charges by normal service via Postal Parcel Delivery that has a tracking number. Shipping charges for all non-warranty repairs are at the owner's expense.

Once we have received your product by Aston Wilson Ltd warranty Department, we will send out a email that will let you know the status of your repair. If you have further questions, please email at

[enquiry@astonwilson.cn](mailto:enquiry@astonwilson.cn)